

# Durable Medical Equipment Guide

#### **Customer Service**

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#### **General Information**

Durable medical equipment (DME) including supplies, equipment, prosthetics, orthotics, and braces may be reimbursable if related to the work injury. Workforce Safety & Insurance (WSI) requires a prescription or an order for DME by the treating provider.

Reimbursement is per the <u>WSI Fee Schedule</u>, and WSI does not directly pay the injured employee.

#### **Billing Information**

When submitting a bill for DME a provider should:

- Bill with the appropriate HCPC code
- Bill each charge separately and not bundle the charges
- Submit a description for a miscellaneous DME code

Use of a miscellaneous code is appropriate as indicated below:

- If no specific listed code is available for equipment that is new or unique
- If equipment is customized or substantially modified to meet the specific needs of the injured employee
- For labor charges related to the service(s)

### **Prior Authorization**

All DME over \$500 requires prior authorization. DME listed on pages 2-3 of this guide are additional DME items requiring prior authorization even though they may be under the \$500 threshold.

To submit a prior authorization review request,

- Access the <u>Lookup Claim</u> application to obtain the claim status. WSI will only review a request for DME on an accepted claim.
- Review this guide to determine if prior authorization is required.
- Call the WSI claims adjuster at 701-328-3800 or 800-777-5033

## Final liability and payment decisions are the responsibility of the WSI Claims Adjustor managing the claim.

#### **Rental Equipment**

All DME rental items extending beyond 60 days require prior authorization. Total rental payments for DME covered by WSI **may not exceed** the purchase price.

#### **Electro Medical Device Prior Authorization Request Device** Submit the prior authorization request in <u>myWSI</u> or complete the <u>Electro</u> Medical Device Request (M5) form and include the prescription or order.

| Durable Medical Equipment - Prior Authorization Required<br>The following is a list of DME requiring prior authorization including:<br>rental items, purchased items, or items priced under \$500.                       |   |
|--|---|
| Durable Medical Equipment  | Notes   |
| Adult Undergarments  |   |
| <ul> <li>Ambulatory Aids:</li> <li>Roller aid &amp; non-motorized scooters</li> <li>Walkers</li> <li>Wheelchairs &amp; wheelchair accessories</li> </ul>   | WSI requires prior authorization for the purchase of one of<br>these DME items. If renting, authorization is only required if<br>the rental timeframe extends beyond 60 days  |
| Catheters  | If approved for the life of a claim, authorization is not required for each month's supply  |
| Continuous Passive Motion Device (CPM)   | Not covered for shoulder or uncomplicated total knee surgeries  |
| CPAP Unit  |   |
| <ul> <li>Electro Medical Device</li> <li>Combination unit (All-Stim)</li> <li>Neuromuscular stimulator</li> <li>TENS unit</li> </ul>   | <ul> <li>Submit the prior authorization request in <u>myWSI</u> or complete the <u>Electro Medical</u><br/><u>Device Request (M5) form</u> and include the prescription or order.</li> <li>Units must be supplied by CPR Medical</li> </ul> |
| <ul> <li>Neurotech Kneehab unit</li> </ul>   | Submit the prior authorization request in <u>myWSI</u> or complete the <u>Electro Medical Device Request (M5)</u> <u>form</u> and include the prescription or order.  |
| External Bone Growth Stimulator  | Submit the prior authorization request in <u>myWSI</u> or<br>complete the <u>Prior Authorization Review Request</u><br>(UR-C) form.   |
| <ul> <li>Eyewear</li> <li>Frames</li> <li>Lenses/contact lenses</li> <li>Anti-reflective coating</li> <li>Polarization</li> <li>Progressive lenses</li> <li>Scratch resistant or tinting coating</li> </ul> Hearing Aids | Providers must request any add-ons along with the request for the eyewear   |
| -  | Injured employee must have had recent physical therapy  |
| Home Traction Unit (Cervical or Lumbar)<br>Nebulizer   | If approved for the life of a claim, authorization is not required for each month's supply  |
| Orthopedic Footwear  |   |
| <ul><li>Shoes/boots</li><li>Miscellaneous customized shoe additions</li></ul>  | Require order from treating provider<br>Authorization must be approved prior to dispensing<br>Authorization required for footwear; orthotic shoes; or<br>orthotics (customized or molded)   |

| Durable Medical Equipment  | Notes   |
|--|---|
| <ul><li>Orthotics</li><li>Inserts (customized or molded)</li></ul> | Off the shelf inserts fitted to the injured employe's foot are<br>not considered customized or molded and do not require<br>prior authorization |
| Paraffin Bath Unit   |   |
| Prosthetics  |   |
| Wound VAC Unit   | Approval for rental of the unit only  |

#### **Prior Authorization Not Required - Unless over \$500** The following are items WSI will cover if related to the work injury; however, this is not an all-inclusive list. Cam Boot Physioball Postural restoration 4-6in ball (PRI ball) Cane/crutches Prosthetic sleeves Cervical collar Cervical pillow Rib belt Compression garments/TED hose Shower bench/Chair Darco Shoe Splint/brace Hand gripper Toilet riser/Commode Taping supplies Knee sleeves Lumbar/SI belt Theraband Miracle Ball Theracane Theraputty Occipivot Off-the-shelf shoe inserts/wedges Yoga Blocks Over-the-door pulley system (post-shoulder surgery)

| Packaged Services – Not separately reimbursed  |                |  |
|--|----------------|--|
| Intermittent compression socks (post-surgical) | Surgical trays |  |
| Pneumatic compression devices                  |                |  |

| Durable Medical Equipment – Non-covered  |  |  |
|--|--|--|
| Compression devices for intermittent compression<br>with various wraps for arms or legs, e.g.,<br>VascuTherm or any hot or cold compression device<br>(purchase or rental) | Hot or cold packs  |  |
| Continuous-flow cryotherapy unit, e.g., Game-ready unit or any water/ice circulation unit  | H-Wave electrical stimulation units  |  |
| Electric heating pad   | Instrument Assisted Soft Tissue Mobilization Tools   |  |
| Home gym exercise equipment, e.g., weights, weight machine, exercise ball  | Wave Accelerated Recovery Performance (ARP)<br>e.g. patented Bio-Electric Waveform Therapy |  |
|  | Yoga Mats  |  |